



WASHINGTON
COURTS
ADMINISTRATIVE OFFICE OF THE COURTS

AOC Member Spotlight for TRGC Meeting

Vonnie Diseth, Director/CIO Information Services Division
August 18, 2025, 1:00 PM – 2:30 PM

Administrative Office of the Courts (AOC)



- Established in 1957 (68 years old).
- AOC is not a “state agency”.
- The head of our branch is the Chief Justice of the state Supreme Court; not the Governor.
- Authority – AOC Operates under the direction of the Chief Justice of the state Supreme Court.
- Mission is “*To advance the efficient and effective operation of the Washington judicial system.*”

Administrative Office of the Courts (AOC)



- Employees 421 FTE's and have a biennial budget of \$437 million.
- What authority does the AOC have with the courts?
 - Advisory
 - Support
- AOC collaborates with state, county, and city government agencies to make the best use of statewide IT assets and data.

About the Washington Courts



- We are a separate but equal branch of government:
 1. Legislative Branch – Passes the laws
 2. Executive Branch – Enforces the laws
 3. Judicial Branch – Interprets the laws
- Washington State has a “non-unified” court system.
- What “unifies” the courts is technology, the Judicial Information System (JIS), and the sharing of court data through system integrations with non-JIS courts.
- Judicial Information System Committee (JISC) – IT Governing Body

JISC Membership & Responsibilities

JUDICIAL INFORMATION SYSTEM COMMITTEE – IT Governing Body



- **Membership:**

- Chaired by a Justice of the Supreme Court
- Court Representatives: 4 Appellate, 5 Superior and 5 CLJ
- 3 At-Large Members: WSBA, WASPC, and WAPA

- **Responsibilities:**

- Setting the strategic direction for the JIS.
- Establishing JIS policies, standards, and procedures.
- Deciding what JIS projects will be undertaken, establishing priority and scope, and providing oversight.
- Approving budgets and funding requests for the JIS.
- Providing guidance and oversight to ISD to support the applications that comprise the JIS.

About the Washington Courts



Court Levels	Number of Judges
Washington State SUPREME COURT (state's highest court) - discretionary	9 Justices
3 Divisions of the Court of Appeals (COA's) – (Seattle, Tacoma, and Spokane) – non-discretionary	22 Judges
39 Superior Courts (one in every county) ❖ Juvenile Courts are a department within the Superior Court	207 Judges
143 Courts of Limited Jurisdiction (District Courts, Municipal Courts, and Traffic Violation Bureaus)	Over 200 Judges

Courts Using Their Own Case Management Systems

Non-JIS Courts



COURT	CASE MANGEMENT SYSTEM (CMS)
King County Clerk's Office (KCCO of Superior Court)	Journal's eCourt
King County District Court (KCDC)	Journal's eCourt
Seattle Municipal Court (SMC)	Thomson Reuters' C-Track
Kitsap County District Court	Journal's eCourt
Spokane Municipal Court	Journal's eCourt
Pierce County Superior Court	LINX

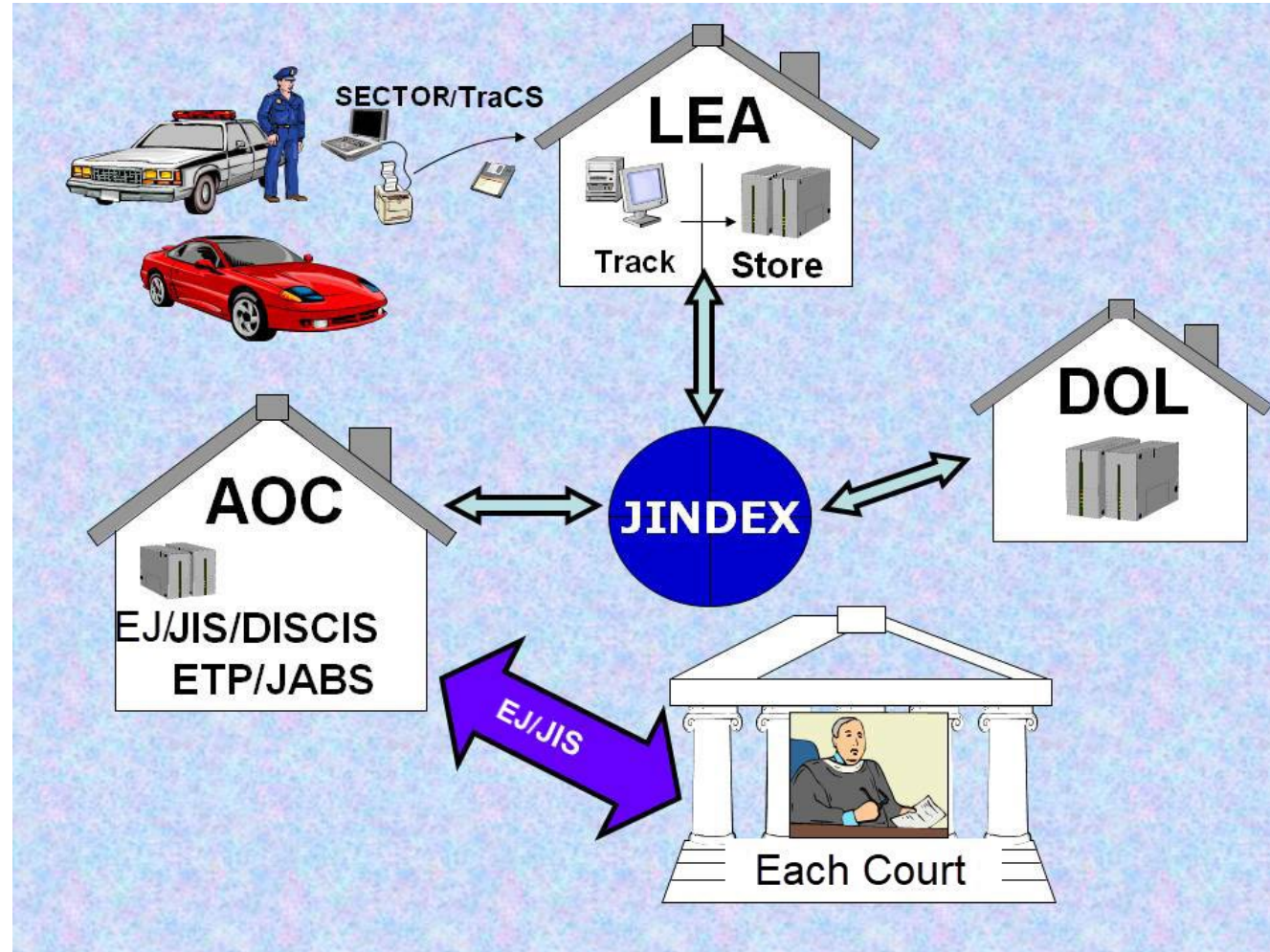
Primary JIS Applications

JUDICIAL INFORMATION SYSTEM

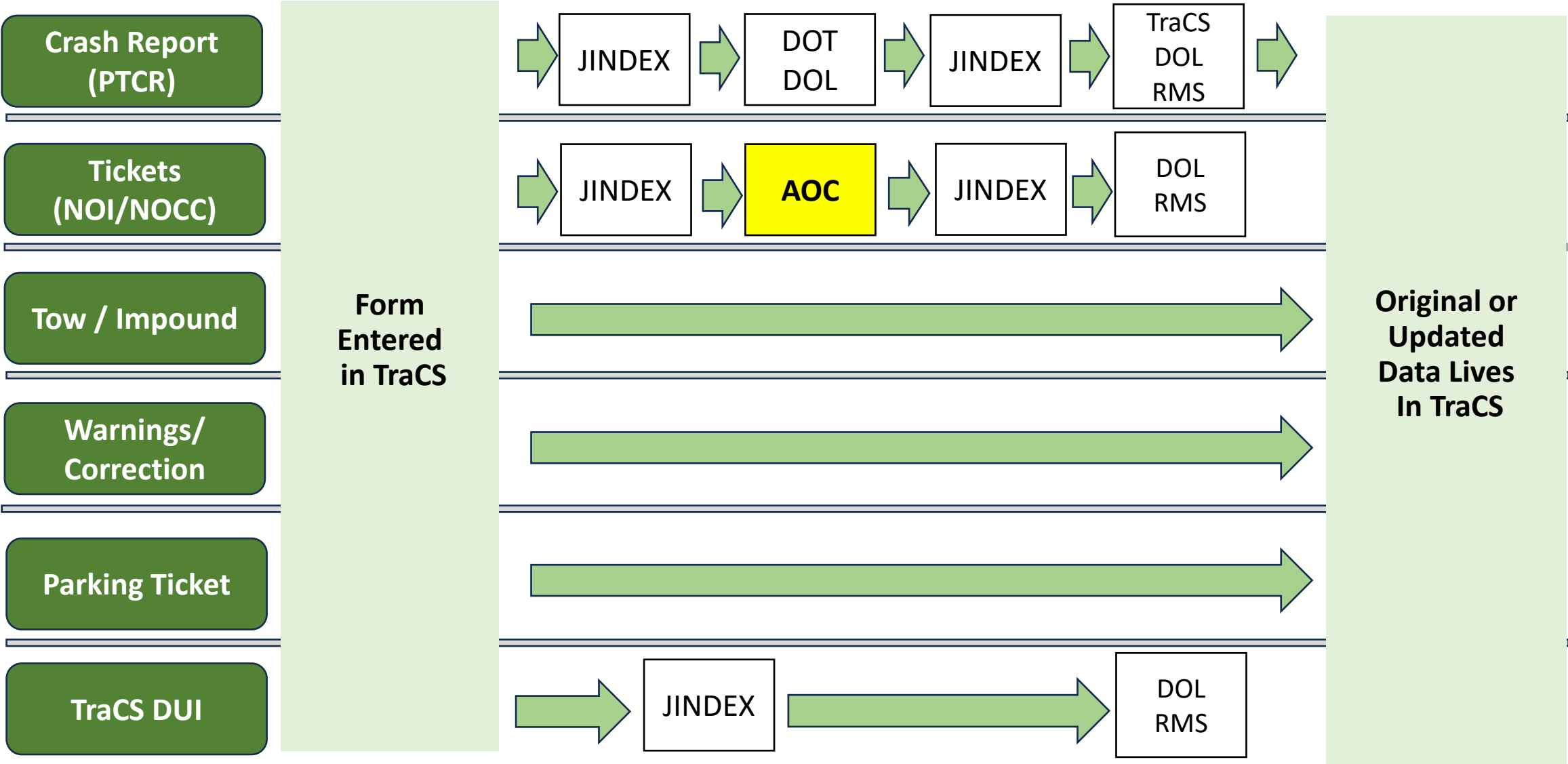


Acronym	Application Name	Serving
AC-ECMS	Appellate Courts Enterprise Content Management System (OnBase)	Appellate Courts
ACORDS	Appellate Court Records & Data System	Appellate Courts
CLJ-CMS	CLJ Case Management System (Enterprise Justice)	District and Municipal Courts
DW	Data Warehouse	All courts & public access
ETP / VRV	Electronic Ticketing Process / Vehicle Related Violations	CLJ & Law Enforcement
INH/EDR	Information Networking Hub / Enterprise Data Repository	All courts & justice partners
JABS	Judicial Access Browser System	Superior Courts, CLJ & Juvenile
JCS	Juvenile & Corrections System	Juvenile Courts
DISCIS	District & Municipal Court Information System (sometimes referred to as JIS, being replaced by CLJ-CMS)	District and Municipal Courts
JIS LINK	Judicial Information System Link	Attorney's, Corporate & Public Access
SC-CMS	Superior Court Case Management System (Enterprise Justice)	Superior Courts, Juvenile, County Clerks
Odyssey Portal	Superior Court Management System	Superior Courts, Juvenile, County Clerks, Public

Electronic Tickets Processing (ETP) Workflow



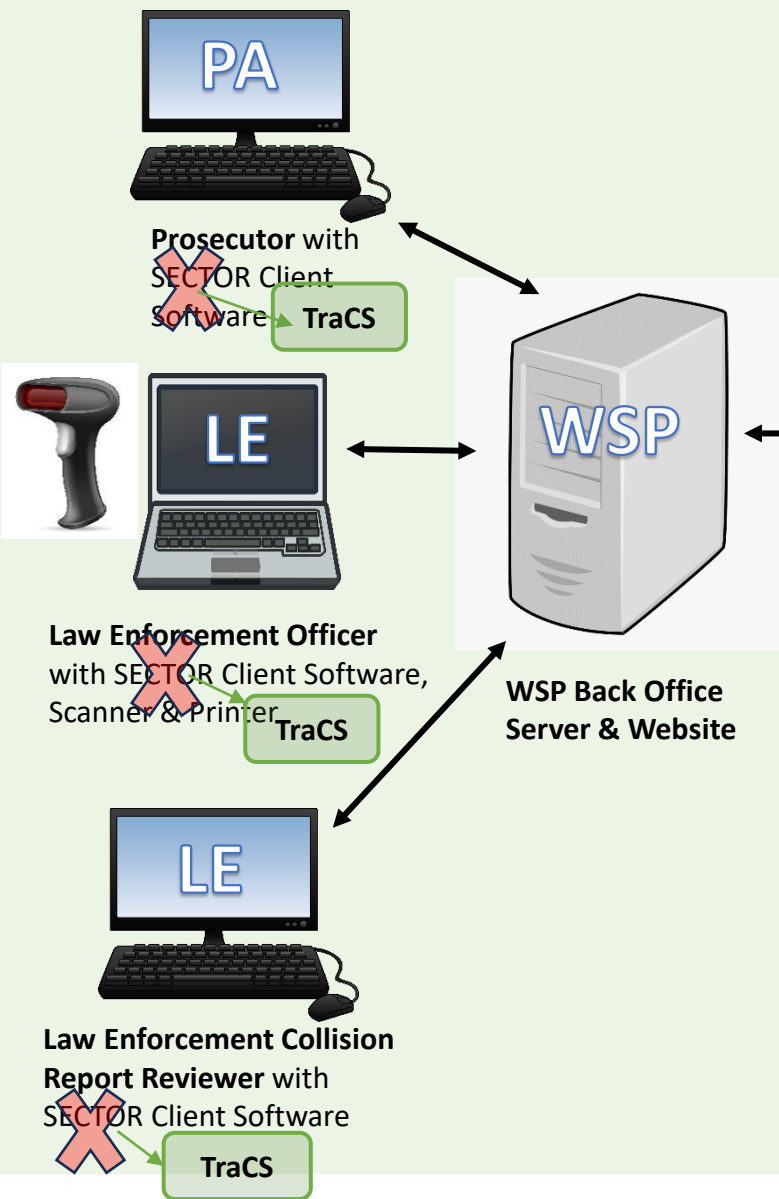
TraCS Form Workflow Scope Summary



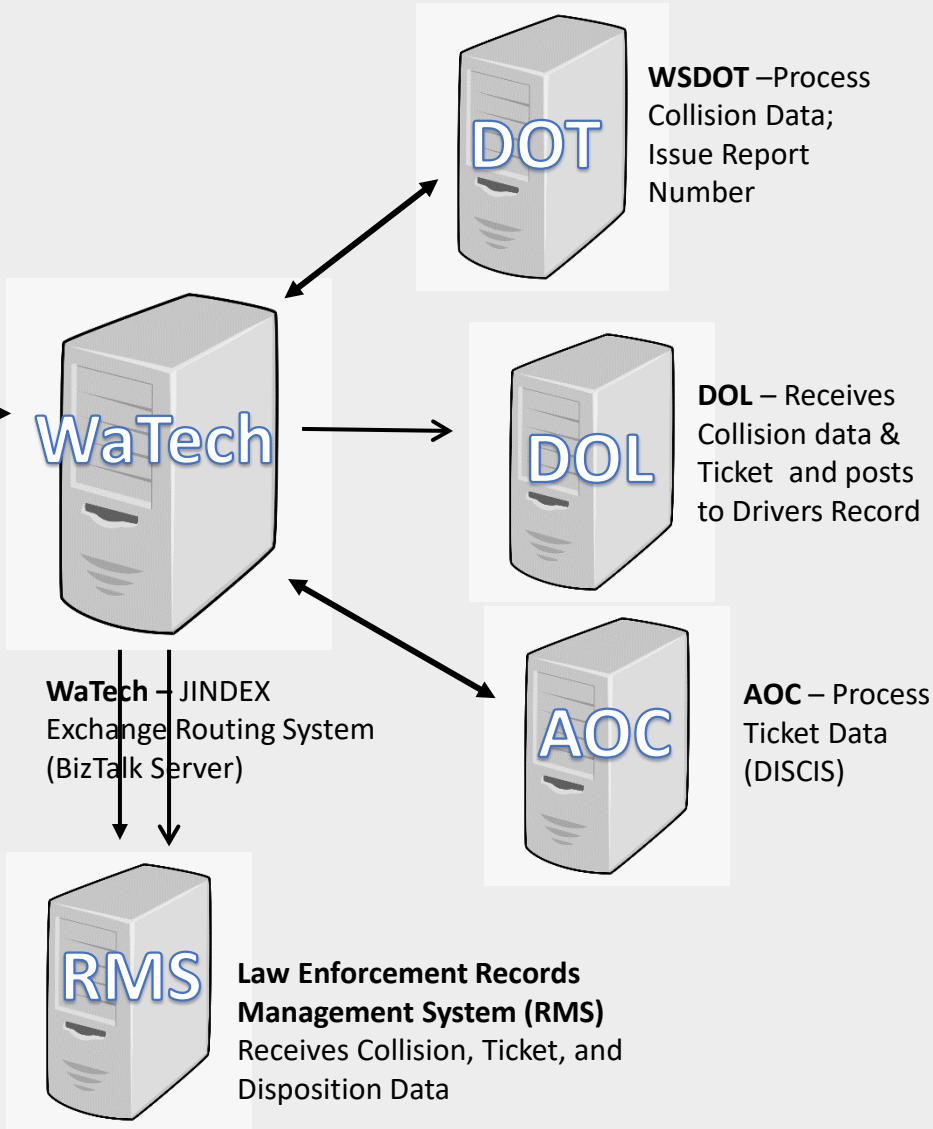
SECTOR to TraCS Workflow Change Summary



All SECTOR SW replaced with TraCS SW



No Change Expected
but SME expertise and validation will be need throughout



Challenges



- **Maintaining a Very Complex Technical Environment**
 - AOC supports over 70 applications from less than 1 year old to 40+ years old.
 - Implementing new COTS packages while still maintaining the legacy systems.
 - Legacy systems will remain until we can get all reliance on them ends.
- **Providing Access to Statewide Information in a Non-Unified Court System**
 - Keeping the courts on the statewide systems (Washington is non-unified).
 - Maintaining a focus on “statewide” systems while trying to be responsive to individual county requests.
 - Maintaining the Information Networking Hub (INH) and Enterprise Data Repository (EDR) to deal with disparate systems and data.
- **Data Quality**
 - Ensuring that accurate information is shared throughout the court community to ensure public safety.
 - It is often very difficult and challenging to match person information between disparate systems. The various case management systems collect data in different ways. They are not the same and do not function in the same manner. Mapping data from one system to another is very tedious, time-consuming work that is prone to error.



Questions?